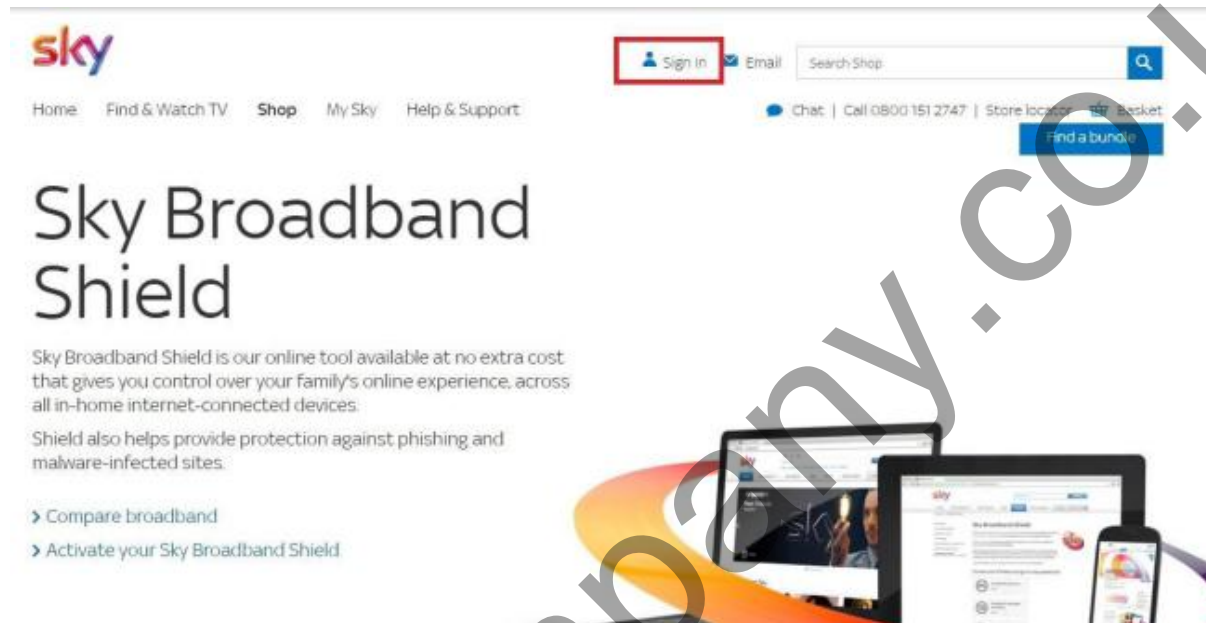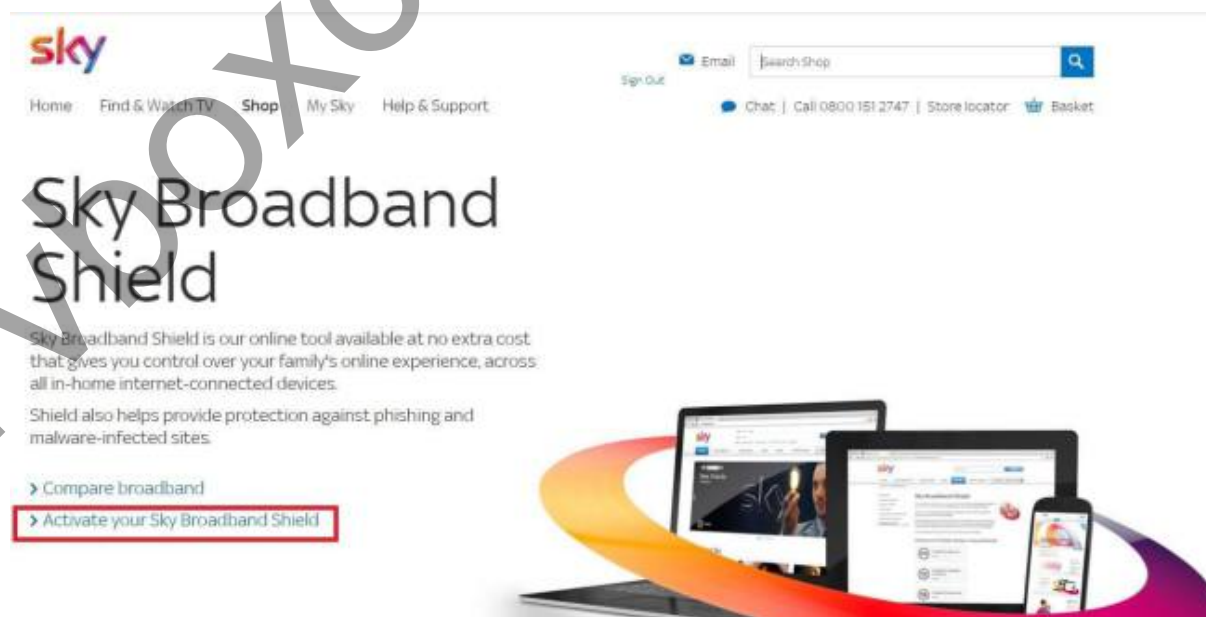# How to disable Sky Shield to make Kodi work correctly.

As far as we are aware by default this will be enabled and require disabling if your Broadband provider is Sky for Kodi to work correctly.
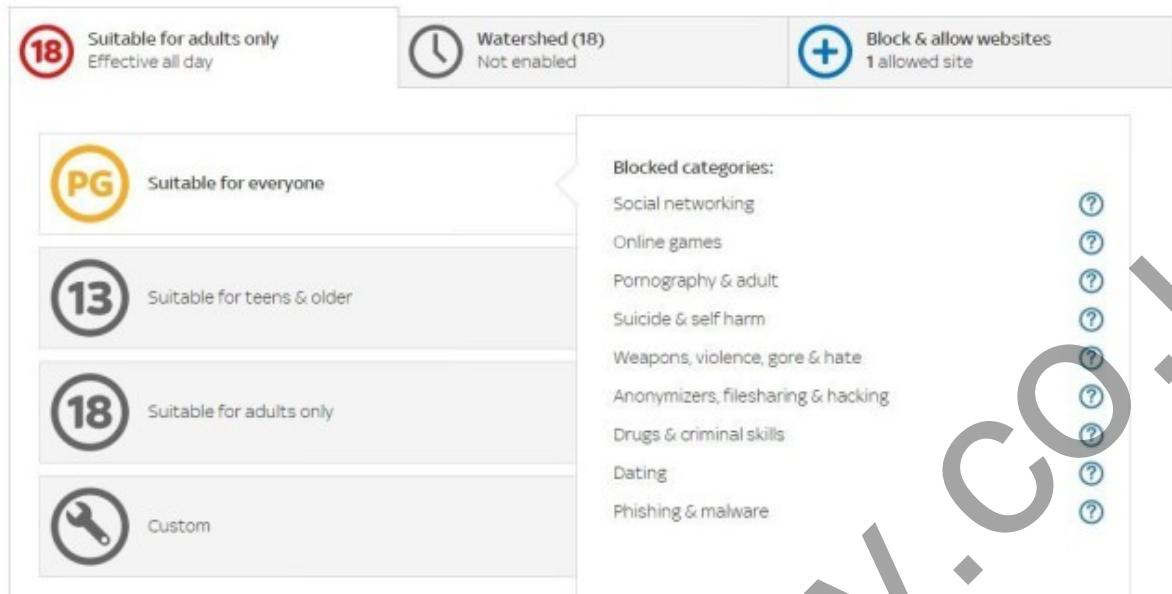
1. In any Web browser go to:-
   http://www.sky.com/shop/broadband-talk/broadband-shield
2. Sign-in using your account details.

   NOTE: - If you are taken back to the Sky home page, return
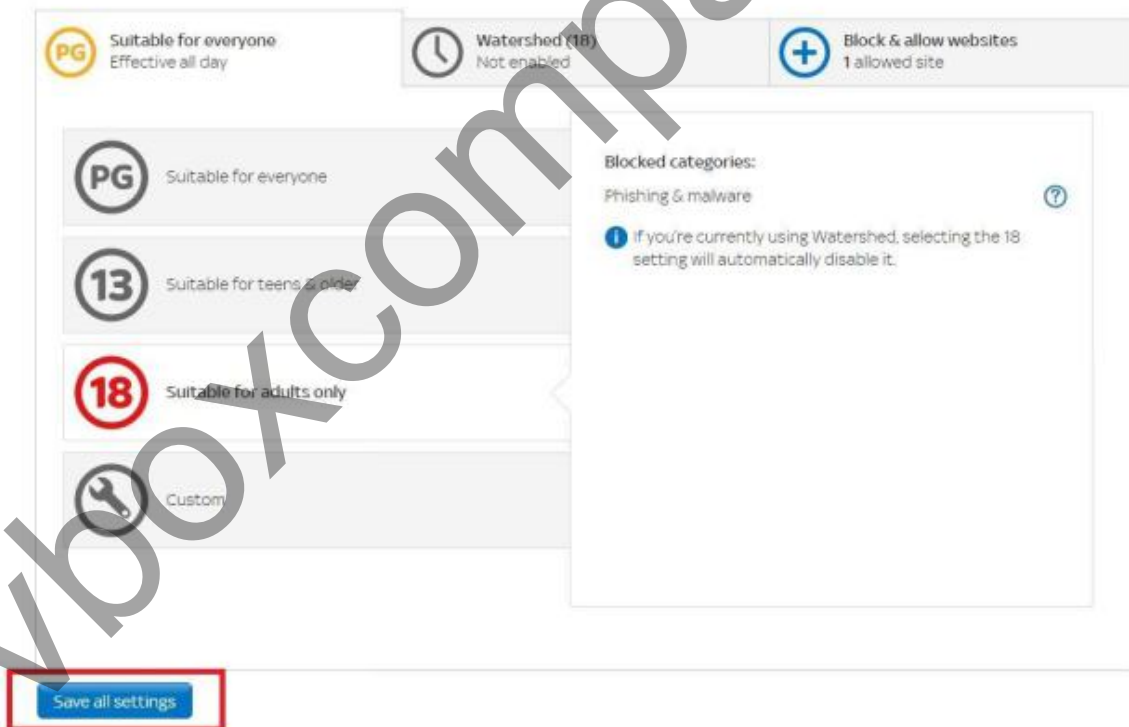   to: **http://www.sky.com/shop/broadband-talk/broadband-shield/**
3. click on **Activate your Sky Broadband Shield** (this can be misleading as it not guarantee that the shield is already **OFF**)
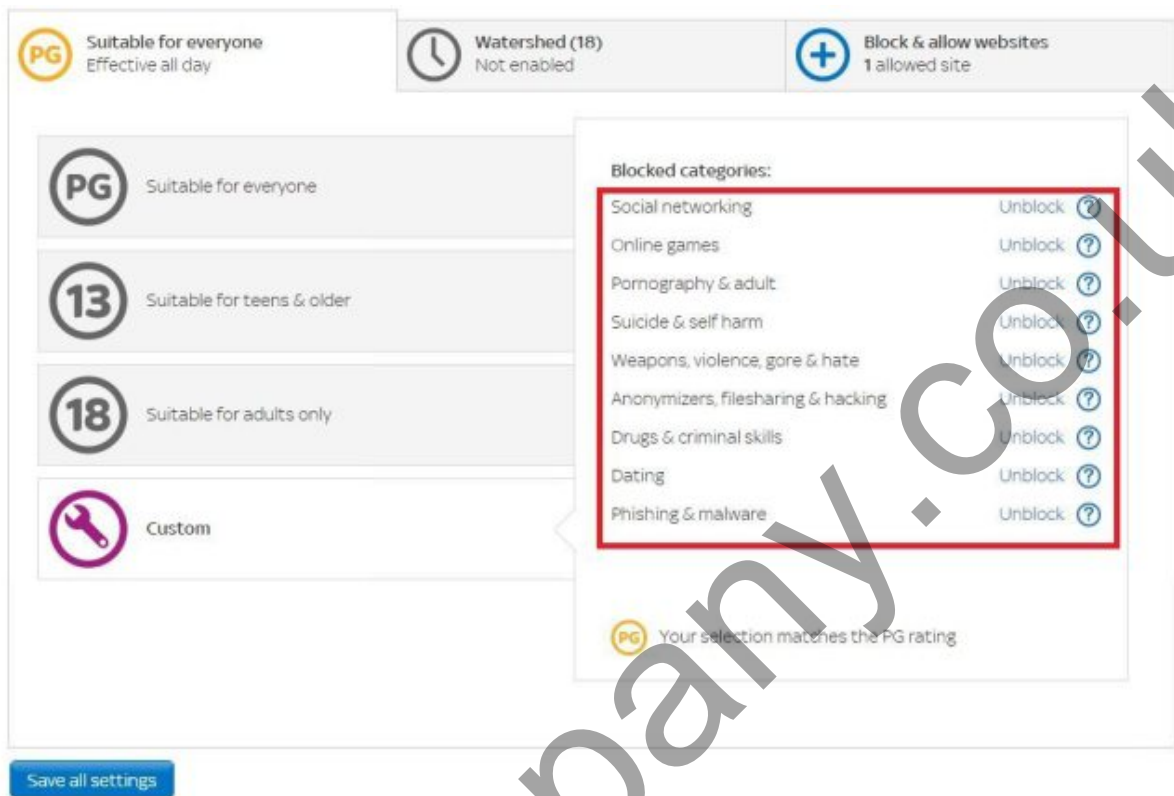
It is most likely set to **"Suitable for everyone"**, or **"Teens & Older".**

4. We recommend that you disable it completely, by selecting **Suitable for Adults only and save all settings.**

5. **Wait 10 minutes** to ensure the settings have taken effect. If Kodi streams do not work after this fix, then revisit. Then amend your settings in custom one at a time, and **retest after each change to ensure Kodi is still working**

Kodi should now work correctly.
However if your still having difficulties you can call Sky customer services and get them to disable Sky Shield for you.

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